EXHBITI

From: Southwest Airlines [ticketless-confirmations-help@email1.southwest.com]

Sent: Thursday, May 10, 2001 5:30 PM To: jetiii@pgtv.net Subject: Ticketless Confirmation Thank you for purchasing Southwest Airlines Ticketless Travel. For questions or changes concerning your reservation, call 1-800-I-FLY-SWA (1-800-435-9792). ******** *** RECEIPT AND ITINERARY ******** Southwest Airlines Ticketless Travel Non Transferable. Positive Identification Required. If not checking luggage, simply proceed to your departure gate. Receipt and Itinerary as of 05/10/01 04:29PM * * * * * * * * * * * * * * * * * Confirmation Number: 7A8YJX Confirmation Date: 05/10/01 * * * * * * * * * * * * * * * * Received: JESSE E Passenger(s): TORRESIII/JESSEE 526-2756810255-0 Itinerary: Friday, May 11 - ALBUQUERQUE NM to SAN DIEGO CA Flight 2130 Y Depart ALBUQUERQUE NM at 09:05AM and Arrive SAN DIEGO CA at 09:55AM Sunday, May 13 - SAN DIEGO CA to ALBUQUERQUE NM Flight 1318 Y Depart SAN DIEGO CA at 02:15PM and Arrive ALBUQUERQUE NM at 04:55PM *************** COST ************* Total for 1 Passenger(s) AIR:\$346.04 TAX:\$31.46 PFC:\$6.00 Total Fare: \$383.50 ********** PAYMENT SUMMARY ********** Current payment(s) 10MAY2001 VISA xxxxxxxxxxx7728 Ref 526-2756810255-0 \$383.50 Total Payments: \$383.50 ************ FARES RULE(S) ********* VALID ONLY ON SOUTHWEST AIRLINES All travel involving funds from this Confirm no. must be completed by 05/10/02 Fare Calculation: ADT- 1 ABOWNSAN YL 186.00 SANWNABO YL 186.00 \$372.00 ZP5.50 XFABQ3.00 SAN3.00 \$383.50 BOARDING PASS DISTRIBUTION AT GATE. Important: Please provide confirmation number and positive I.D. at the gate 1 hour prior to scheduled departure to receive a boarding pass for your flight. ****** CHECKIN REQUIREMENTS ********** Southwest Airlines Ticketless Travel is nontransferable. Positive identification is required at time of check-in. Customer Check-in Requirement - Customers who do not claim their reservations at the departure gate desk at

least Len (10) minutes before scheduled departure time will have their reserved space canceled and will not be eligible for denied boarding compensation. ************ INFLIGHT SERVICE ************ Snack Service: If your total flight itinerary includes a series of flights that each are less than two hours in duration, you will be served peanuts/raisins on each flight segment. If your itinerary includes any nonstop flight longer than two hours, you will be served a packaged snack on that flight segment. Southwest Airlines does not serve sandwiches or meals, however, you may bring somthing to eat on board. Attention Corporate Travel Managers, have you heard about SWABIZ? SWABIZ is an online tool that allows business travelers to plan, book, and purchase Ticketless Travel on southwest.com. SWABIZ also provides travel managers with a tool for tracking and reporting business travel. To find out how to sign your Company up for SWABIZ go to www.swabiz.com/findAmm.html now! ***** REFUND INFORMATION ********** Any change to this itinerary may result in a fare increase. If you do not travel on this itinerary, you may qualify for a refund or an exchange. To make application for a refund of any unused air fare, please write: Southwest Airlines Refunds Department 6RF, P.O. Box 36611, Dallas, TX 75235-1611. Refund requests must include your confirmation number, date of travel and flight number, and all credit card billing information including the amount and purchase reference numbers. ****** CONDITIONS OF CONTRACT ******* Southwest Airlines Co. - Notice of Incorporated Terms -This notice is part of the Conditions of Contract. Air transportation by Southwest Airlines is subject to Southwest Airlines' Passenger Contract of Carriage, the terms of which are herein incorporated by reference. Incorporated terms include, but are not restricted to: (1) Limits on liability for baggage, including fragile or perishable goods, and availability of excess valuation coverage. Baggage liability is limited to \$2,500 per Customer unless you purchase excess valuation liability coverage. Exception: Carrier will not be responsible for money, jewelry, cameras, video and electronic equipment, including computers, silverware, negotiable papers, securities, business documents, samples, items intended for sale, paintings, antiques, artifacts, manuscripts, furs, irreplacable books or publications, and similar valuables contained in checked or unchecked baggage. (2) Claims restrictions, including time periods in which Customers must file a claim or sue Southwest. (3) Our rights to change terms of the Contract. (4) Rules on reservations, check-in times, refusal to carry

(5) Our rights and limits of liability for delay or failure

and smoking.

to perform service, including schedule changes, substitution of alternate air carriers or aircraft and rerouting.

- (6) Airline flights may be overbooked. If we deny you boarding due to an oversale and you have checked in at the gate at least 10 minutes before scheduled departure, with few exceptions, we compensate you.
- (7) Southwest reserves the right to refuse carriage to any person who is not able to produce positive identification. You may inspect the Contract of Carriage, or obtain a copy by sending a request to:

Southwest Airlines Co.

VP of Customer Relations,

P.O. Box 36647,

Love Field,

Dallas, TX 75235-1647.

******* PRIVACY POLICY **********

Read about Southwest Airlines' privacy policy at www.southwest.com/traveler_info/privacy_policy.html . Should you wish to forward or distribute this message to others, please do so only with the express permission of the passenger(s) traveling. If you are not an intended recipient or if you have received this message in error, please promptly delete this message. Thank you for your cooperation and consideration

EXHIBITI

From: Southwest Airlines [ticketless-confirmations-help@email1.southwest.com]

Sent: Saturday, May 12, 2001 2:18 PM To: jetiii@pgtv.net Subject: Ticketless Confirmation Thank you for purchasing Southwest Airlines Ticketless Travel. For questions or changes concerning your reservation, call 1-800-I-FLY-SWA (1-800-435-9792). ******* RECEIPT AND ITINERARY ******* Southwest Airlines Ticketless Travel Non Transferable. Positive Identification Required. If not checking luggage, simply proceed to your departure gate. Receipt and Itinerary as of 05/12/01 01:17PM * * * * * * * * * * * * * * * * Confirmation Number: 7A8YJX Confirmation Date: 05/10/01 * * * * * * * * * * * * * * * * * Received: JESSE E Passenger(s): TORRESIII/JESSEE 526-2757060632-1 Itinerary: Friday, May 11 - ALBUQUERQUE NM to SAN DIEGO CA Flight 2130 Y Depart ALBUQUERQUE NM at 09:05AM and Arrive SAN DIEGO CA at 09:55AM Saturday, May 12 - SAN DIEGO CA to ALBUQUERQUE NM Flight 2318 Y Depart SAN DIEGO CA at 02:15PM and Arrive ALBUQUERQUE NM at 04:55PM Total for 1 Passenger(s) AIR:\$346.04 TAX:\$31.46 PFC:\$6.00 Total Fare: \$383.50 ********* PAYMENT SUMMARY ********* Prior payment(s) 10MAY2001 VISA xxxxxxxxxxxx7728 Ref 526-2756810255-0 \$383.50 Total Payments: \$383.50 VALID ONLY ON SOUTHWEST AIRLINES All travel involving funds from this Confirm no. must be completed by 05/10/02 Fare Calculation: ADT- 1 ABQWNSAN YL 186.00 SANWNABQ YL 186.00 \$372.00 ZP5.50 XFABQ3.00 SAN3.00 \$383.50 BOARDING PASS DISTRIBUTION AT GATE. Important: Please provide confirmation number and positive I.D. at the gate 1 hour prior to scheduled departure to receive a boarding pass for your flight. ****** CHECKIN REQUIREMENTS ********* Southwest Airlines Ticketless Travel is nontransferable. Positive identification is required at time of check-in. Customer Check-in Requirement - Customers who do not

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to perform service, including schedule changes, substitution of alternate air carriers or aircraft and rerouting.

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